## **Check List for Interview**

CONTINUOUSLY VARIABLE TRANSMISSION (DIAGNOSTICS)

## 2. Check List for Interview

## A: CHECK

Check the following items when a problem has occurred.

NOTE:

Use copies of this page for interviewing customers.

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Customer's name	
Date of purchase	
Date of repair	
Transmission model	Transmission V.I.N.
Odometer reading	km (miles)
Frequency	☐ Continuous ☐ Intermittent ( times/day)
Weather	Fine Cloudy Rainy Snowy Other ( )
Place	☐ Highland ☐ Suburbs ☐ Inner city ☐ Uphill ☐ Downhill ☐ Rough road ☐ Other ( )
Ambient air temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold
Vehicle speed	km/h (MPH)
AT OIL TEMP light	☐ Blinks continuously ☐ Does not blink
Select lever position	P R N D Manual mode L range
Driving condition	<ul> <li>Not affected</li> <li>At racing</li> <li>While accelerating</li> <li>While decelerating</li> <li>While turning (□ RH/□ LH)</li> <li>While idling</li> <li>When cruising</li> <li>(Vehicle speed km/h)</li> <li>Immediately after starting the engine</li> </ul>
Manual mode	ON OFF
Symptoms	☐ Vehicle does not move (☐ Any position ☐ Particular position)
	☐ Vehicle does not move (no load racing condition as in N range)
	Vehicle does not move (engine speed does not increase, felt as stall condition)
	Noise or vibration (Describe concretely:
	$\square$ Shock felt at N $\rightarrow$ D selection ( seconds after shifting, when engine cold or after warm-up)
	☐ Shock felt at N → R selection ( seconds after shifting, when engine cold or after warm-up)
	Shifting is wrong (Describe concretely:
	Shock or judder during driving
	Fails to accelerate.
	☐ Engine speed increases abruptly during driving
	Shock or judder during standing start
	Select lever does not move
	Other
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